

Return Form

You contacted us about sending a damaged or defective article back to us. To better serve you, please complete the bottom portion of this form and pack it inside the carton with product being returned.

When returning products...

- When possible, pack items in same box that item was originally sent in.
- Repack damaged/defective item(s) carefully to insure they can be properly checked and evaluated.
- If you were issued a call tag for merchandise pick-up, place provided shipping label on outside of container and call UPS at 800-742-5877 to schedule pick up.
- Seal box and place Return Shipment Label over previous Shipping Label if necessary.

| Ship to: | Reason for Return: |
|------------------------|--------------------|
| Advancing Alternatives | |
| Attn: Return/Repair | Refund (30 days) |
| 501 Richardson Drive, | |
| Suite 600 | Store Credit |
| Lancaster, PA 17603 | Warranty |
| Ph: 877-546-2257 | Repair |
| Fx: 717-824-4053 | |

| Today's Date: | Invoice #: | |
|-------------------|---------------------------|--|
| Contact Name: | Telephone #: | |
| Company Name: | Fax #: | |
| Street Address: | City: | |
| State: | Zip: | |
| Email: | Item Serial # (if known): | |
| | | |
| Item Description: | | |
| | | |



Describe reason for return:

Requests or Instructions: